

## REDUCE IT COSTS WITH CONNECTON MANAGED IT SERVICES

### LET CONNECTON TAKE CARE OF YOUR TECHNOLOGY DETAILS

Modern reality: you can't effectively conduct business without a fully operational IT network. And, of course, there are a lot of components to securely maintain in such systems. At any given moment, any hardware, application or access portal could be critical to getting the day's work completed. You don't have the luxury of ignoring a problem.

But at the same time, you aren't in business to serve your IT systems. Instead, your information technology should be serving you. ConnectOn Managed IT restores the proper order of things. You'll be able to concentrate on what you're in business to do.

#### Why Outsource?

Studies show that for smaller businesses, it's more cost effective to outsource IT than hire a full-time person. If systems are running as they should, you could end up paying a technician for idle time. Or if multiple problems arise, they could end up with too much work to handle in a timely manner — regardless of how skilled (and expensive) that person is.

With ConnectOn Managed IT, you aren't susceptible to the flood or famine scenario that constricts productivity and hurts profits.

#### Support for Workstations and Servers

From the desktop computers at your employees' fingertips, to the servers that are the central nervous system of your entire business, ConnectOn offers plans at different service levels to best fit your requirements ... as well as your budget. We offer technical support, monitoring, maintenance, and managed security all in convenient packages.

In addition to superior support levels, ConnectOn Managed IT Services provide strategic advancement for your company's entire network and computers.

Let us be your complete outsourced IT department. We'll take care of every detail of your technology needs.

Take the easy way out of the hassles and headaches of managing your own IT systems. Turn your troubles over to ConnectOn Managed IT Services.

## COMPLETE SYSTEM MONITORING AND PROTECTION

Our plans see that all servers and workstations are functioning properly, protected, and secure against technology threats and disasters.



## MANAGED IT SERVICES PLANS

Flexible plans to fit your budget  
Bundled options to meet your needs

## MONITORING & MAINTENANCE

System audit/asset management  
24/7 system monitoring  
Customer portal case management  
Patch management  
Onsite proactive maintenance

## SUPPORT

Remote support for servers and workstations  
Onsite support for servers  
Onsite support for PC's and laptops

## MANAGED SECURITY

Firewall administration  
Anti-virus subscription/software  
Anti-spam protection